

# Vinspection Personal Membership – Terms & Conditions

\_Last updated: May 2026\_

## 1. Membership Overview

The Vinspection Personal Membership is a monthly subscription service designed to provide basic vehicle support, inspections, and advisory services to members.

Membership currently includes:

- One personal vehicle basic check per month
- Household cover for up to 3 vehicles registered at the same home address
- Negotiation support when purchasing a vehicle (via phone call)
- One OBD diagnostic plug-in per month
- One battery health test per month
- Vehicle advisory support line
- 20% discount on pre-purchase and post-purchase inspections/reports
- Flexible rolling monthly subscription with no fixed contract

Services and benefits may be updated or amended at any time.

## 2. Membership Eligibility

- Membership is available to individuals aged 17 or over.
- Membership benefits apply only to vehicles owned or regularly used by the member or their household.
- Household cover is limited to a maximum of 3 vehicles unless otherwise agreed in writing.
- Vinspection reserves the right to refuse membership or service where necessary.

## 3. Monthly Payments

- Membership is charged monthly at the agreed subscription rate.
- Payments are collected automatically using the payment method provided.
- If payment fails, membership benefits may be paused until payment is successfully received.
- Prices may be reviewed and changed in the future. Existing members will be given reasonable notice of any pricing changes.

## 4. Cancellation Policy

- Membership can be cancelled at any time.
- No long-term contract applies.
- Cancellation will stop future payments but will not refund previous monthly payments already made.
- Access to membership benefits ends at the conclusion of the current billing period.

## 5. Booking & Availability

- All inspections, checks, and services are subject to appointment availability.
- Vinspection will aim to provide reasonable booking availability but cannot guarantee same-

day or urgent appointments.

- Members must provide accurate vehicle details when booking services.

## **6. Vehicle Checks & Inspections**

- Basic checks are visual and non-invasive unless otherwise stated.
- OBD diagnostic checks rely on available vehicle systems and may not identify all existing or future faults.
- Battery health tests provide general condition information only.
- Vehicle inspections are not warranties or guarantees against future mechanical failures.
- Members remain responsible for maintaining their own vehicle in a roadworthy condition.

## **7. Advisory & Negotiation Support**

- Advice provided by Vinspection is based on professional opinion and available information at the time.
- Negotiation support is intended as general assistance only.
- Final purchasing decisions remain entirely the customer's responsibility.
- Vinspection accepts no liability for financial loss, failed negotiations, or vehicle issues discovered after purchase.

## **8. Discounts**

- Membership discounts apply only while the subscription remains active.
- Discounts cannot be combined with other offers unless agreed by Vinspection.
- Discounted services must be booked directly through Vinspection.

## **9. Fair Usage**

- Monthly checks cannot be rolled over into future months.
- Excessive or unreasonable use of advisory support may result in restrictions.
- Membership benefits are non-transferable.

## **10. Liability**

- Vinspection will carry out services with reasonable care and skill.
- Vinspection is not liable for hidden defects, future failures, or issues not reasonably detectable during inspections or checks.
- Vinspection shall not be liable for indirect losses, loss of earnings, loss of opportunity, or consequential damages.
- Nothing within these terms limits liability where it cannot legally be excluded under UK law.

## **11. Missed Appointments**

- Customers should provide reasonable notice if they need to rearrange an appointment.
- Repeated missed appointments without notice may result in suspension of membership benefits.

## **12. Changes to Membership**

Vinspection reserves the right to:

- Amend membership benefits

- Modify pricing
- Update these Terms & Conditions
- Withdraw membership services where necessary

Updated terms will apply from the date published.

### **13. Privacy**

Customer information will only be used for booking, communication, and providing Vinspection services.

Vinspection will not sell customer information to third parties.

### **14. Governing Law**

These Terms & Conditions are governed by the laws of England and Wales.

### **Contact Information**

Vinspection

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